



**CMSA-KC Presents:**

**Surviving A Pandemic:  
“Why The Show Must Go On”**

**Thursday, May 20, 2021**

**7:30-4:15**

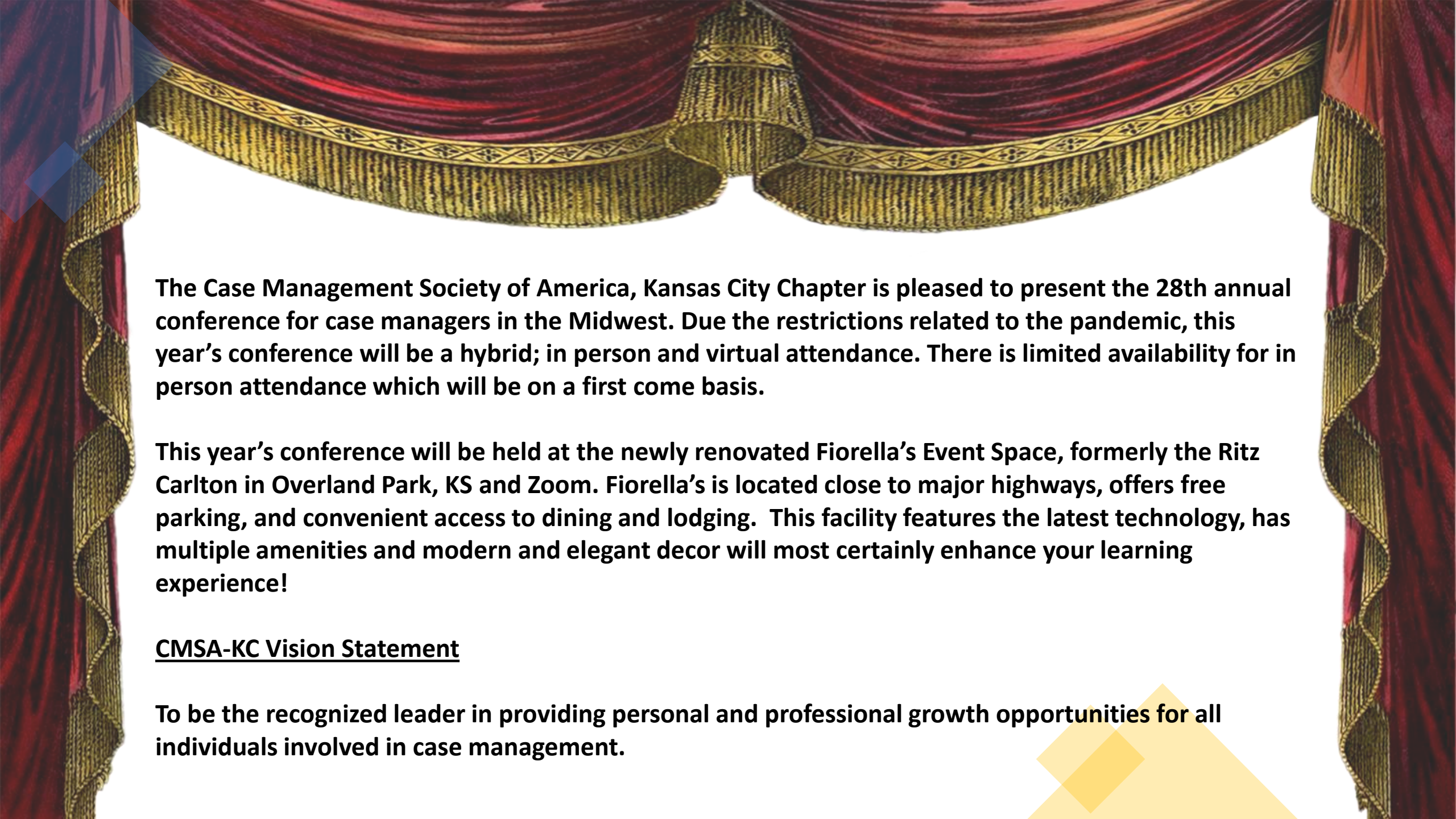
**Hybrid Edition**

**Fiorella's Event Center**

**9000 W. 137<sup>th</sup> St.**

**Overland Park, KS 66221**

**Virtual via Zoom**

The image features a background of rich red curtains with a gold fringe. The curtains are drawn back, revealing a white space where the text is located. The fringe is a thick, textured gold cord that hangs in a scalloped pattern. The overall aesthetic is formal and elegant.

**The Case Management Society of America, Kansas City Chapter is pleased to present the 28th annual conference for case managers in the Midwest. Due the restrictions related to the pandemic, this year's conference will be a hybrid; in person and virtual attendance. There is limited availability for in person attendance which will be on a first come basis.**

**This year's conference will be held at the newly renovated Fiorella's Event Space, formerly the Ritz Carlton in Overland Park, KS and Zoom. Fiorella's is located close to major highways, offers free parking, and convenient access to dining and lodging. This facility features the latest technology, has multiple amenities and modern and elegant decor will most certainly enhance your learning experience!**

**CMSA-KC Vision Statement**

**To be the recognized leader in providing personal and professional growth opportunities for all individuals involved in case management.**

A decorative graphic consisting of two overlapping yellow diamonds is located in the bottom right corner of the page. The diamonds are semi-transparent and have a slight gradient.

A decorative background featuring red curtains with gold fringe. A white circle with a gold border is positioned on the left side, containing the word "Objectives".

## **Objectives**

**Discuss functional outcomes following a Spinal Cord Injury**

**Describe the anatomy of the foot and ankle**

**Identify 3 clinical measures and/or observations that need to be included in justification to back up choices.**

**Demonstrate knowledge of the ethics on self-care in individual case management and balancing that with the public demands for care**

**Summarize cutting edge medical and research information to integrate into your case management practice.**

# **Class Acts (Sponsors)**

**Ability KC**  
**Concentra Urgent Care**  
**Hanger Clinic**  
**HCA Midwest Health Research Medical Center**  
**H-Wave**  
**Kansas City Joint Replacement & Sports Medicine**  
**Metro & Precision Spine**  
**MidAmerica Rehabilitation Hospital**  
**NuMotion**  
**Orthopedic Health of Kansas City**  
**Pinnacle Therapy Services**  
**Rehabilitation Hospital of Overland Park**  
  
**The Kansas City Orthopedic Alliance**  
**(formerly Dixon-Dively Orthopedics and**  
**Orthopedic and Sports Medicine Consultants)**  
  
**The University of Kansas Health System**

**Abbvie Pharmaceutical**  
**Americare Senior**  
**ARC Physical Therapy +**  
**Benton Houses of KC**  
  
**Cotton Orthotic & Prosthetic Associates**  
**Crossroads Hospice & Palliative Care**  
**Decker Integrated Orthotics & Prosthetics**  
**Horizon Orthotic & Prosthetic Experience, Inc**  
**Madonna Rehabilitation Hospital**  
**Midwest Orthopedic Network Kansas LLC**  
**NeuroRestorative**  
**Orthopedic and Sports Medicine Consultants**  
  
**QLI**  
**Select Physical Therapy**  
**Seniors Blue Book**  
**SERC Physical Therapy**  
**Soleo Health**

# **Troupers (Committee)**

**Danna Woolever, BSW- Conference Chair, Overland Park, KS**

**Nancy Petersen, MSW, CMSA-KC President, Ability KC, KCMO**

**Jeff Nelson, CMSA-KC Past President, Tech team, CMSA Conference Committee, Lenexa, KS**

**Mike Seidel, CMSA-KC President Elect, NuMotion, KCMO**

**Amy Barefield, RN, CCM CMSA-KC Treasurer, A.B. Case Management, LLC, KCMO**

**Debbie Kreszyn, RN, BSN, CCM CMSA-KC Secretary, KCMO**

**Janet Gould, RN, CMSA-KC 3-year Director,, Public Policy Chair, Paradigm, Corp., KCMO**

**Rick Lane, CMSA-KC 2-year Director, Tech team, Healthcare Advisor, Overland Park, KS**

**Brian Stewart, CMSA-KC 1-year Director, Membership Chair, Kansas City Orthopedic Alliance, KCMO**

**Shannon May, Vendor Chair, Hanger Clinic, KCMO**

**Susie Ratterree, BSN, RN, CCM Tech Chair, CMSA Foundation Secretary, KCMO**

**Denise Des Marteau, RN, BSN, CCM CMSA-KC Education Coordinator, Mission, KS**

**Nancy Rafferty, OTR, CCM, CLCP, Hospitality Chair, Education Committee, Overland Park, KS**

**Connie Arnold, RN, BSN Philanthropic and Décor Chair, ConniCare, Weatherby Lake, MO**

**Rita Richter, RN, BSN, CCM, CCCTM, Conference Committee, University of Kansas Health, KCK**

**Deborah Gutteridge, MS, CBIST, NeuroRestorative, KCMO**


**Connie Fahey, RN, CCM, Conference Committee Fahey Case Management, Leawood, KS**

**Terrie Winslow, OTR, CCM, Conference Committee, Leawood, KS**


**Jeanette Boucher, OTR, Conference Committee American Stroke Foundation, KCMO**

**David Knott, Conference Committee, Village Home Health, KCMO**

**Peggy Ledgerwood, Chapter Operations Coordinator, KCMO**

A gold-framed sign with a scalloped edge, set against a red curtain background. Two spotlights from above illuminate the sign.


*Erin Brown, OTR, ATP;  
Linda Klaiber, PT,  
ATP; Joan McMahon  
BSN, CRRN, MSA*

A gold-framed sign with a scalloped edge, set against a red curtain background. Two spotlights from above illuminate the sign.

*Susan Taylor,  
OT/L,  
RESNA Fellow*

A gold-framed sign with a scalloped edge, set against a red curtain background. Two spotlights from above illuminate the sign.

*Raymond Rizzi  
DPM*

A gold-framed sign with a scalloped edge, set against a red curtain background. Two spotlights from above illuminate the sign.

*Amy Tibbitts  
LSCSW, LCSW*

**MAIN  
ATTRACTIONS**

A gold-framed sign with a scalloped edge, set against a red curtain background. Two spotlights from above illuminate the sign.

*Mark Grogan*

# Credits/ Biographies



## **Erin Brown, OTR, ATP**

Erin is an occupational therapist and assistive technology professional who works at Ability KC (since 2008) to serve adults and children with disabilities by providing education and therapy services. She enjoys working with all disabilities but has a passion for persons with spinal cord injury and upper extremity limb loss. She is a part of the Adult Medical Rehab program as well as the ACCT program (Adaptive Computer and Communication Technology). She is involved in the community serving as board President and Membership Chair for GKSCIA, Event Chair for Mid-West Ability Summit, team manager for KC Revolution wheelchair rugby team and board member of the therapy section of the national organization Academy of Spinal Cord Injury Professionals (ASCIP). Erin has her Bachelor's of Science in Occupational Therapy from University of Kansas as well as her specialty certification in assistive technology through Rehab Engineering Society of North America (RESNA).

## **Linda Klaiber, PT ATP**

Ms. Klaiber graduated in 1992 from the University of Kansas Medical Center with an MS in Physical Therapy. She has specialized in spinal cord injury care and wheelchair seating through most of her career and received her ATP certification in 2003. She is currently employed in the outpatient department at MidAmerica Rehabilitation Hospital in Overland Park, KS. She is director of the seating clinic and is on the SCI team for the hospital and is involved with the FES bike program and Ekso robotics program. She is past President and current board member of the Greater Kansas City Spinal Cord Injury Association.

## **Joan McMahon, BSN, CRRN, MSA**

Joan McMahon is a retired registered nurse. Prior to retirement, she worked as the SCI Program coordinator at the University of KS Hospital. Joan has continued to stay active and involved in local and national organizations related to SCI. She has been actively involved in the Academy of Spinal Cord Injury Professionals since 2000, serving on multiple committees and the governance board. She is a founding member and board member of GKSCIA and serves as its secretary.

# Credits/ Biographies

## **Susan Johnson Taylor, OTR/L**

Susan Johnson Taylor is an occupational therapist who has been practicing in the field of seating and wheeled mobility for over 40 years primarily in the Chicago area at the Rehabilitation Institute of Chicago Wheelchair and Seating Center (now the Shirley Ryan Ability Lab). Susan has published and presented nationally and internationally. Susan is both a member and fellow with RESNA. She is currently a member of the RESNA/ANSI Wheelchair Standards Committee and the Clinician's Task Force. She is a Certified member of the International Society of Wheelchair Professionals. Susan joined the Numotion in 2015 and is the Director of Training and Education.

## **Raymond Rizzi, DPM**

Dr Rizzi has over 30 years of experience in podiatric medicine and graduated from California College of Podiatry Medicine. Dr. Rizzi specializes in orthopedic surgery of the foot, ankle and lower extremity. Dr. Rizzi is board certified in foot surgery, reconstruction of the rearfoot and ankle. He was voted top doctor in 2015, Kansas City

## **Amy Tibbitts, LSCSW, LCSW**

Amy is a 1997 graduate of the University of Kansas and holds a master's degree in social welfare. Amy is the founder and director of the Lilac Center, LLC in Kansas City, MO. She is highly skilled in dialectical behavioral therapy (DBT) and has provided to training in DBT to numerous agencies, universities and hospitals on DBT. Amy is an accomplished speaker and has authored a DBT skills workbook: [You Untangled – Practical Tools to Manage Your Emotions and Improve Your Life \(2013\)](#) and, in 2014, she co-authored a second skills workbook, [You Empowered: Get Beyond The Trauma You've Experienced To Live A Full And Happy Life.](#)

## **Mark Grogan**

Mr. Grogan grew up in St. Paul MN and developed a passion, almost an obsession for baseball. Mr. Grogan spent hours practicing baseball and eventually went on to play baseball in college. He went on to play in the College World Series, however battled with turmoil and tragedy. Mark graduated college from Wichita State, Wichita, KS. While he was playing baseball, he came to realize the value of all those who had helped him through his baseball journey and how they helped to shape his life. Mr. Grogan has transitioned from baseball player, to businessman to baseball coach. Mr. Grogan's book, "I Owe It All to Baseball" is an inspirational story of perseverance and an inspiration to focus on the good and bad things in life and staying positive in a world of negativity.



Susan Taylor



Mark Rizzi



Amy Tibbitts



Mark Grogan

# AGENDA

## 6 CEU's, CCM's Pending



7:30-8:00	Registration, Exhibits		
7:50-8:00	Zoom sign in		
8:00-8:10	Welcome and Announcements Nancy Petersen, CMSA-KC President Danna Woolever, Conference Chair	1:00-2:30	“Covid 19, Suicide Prevention Case Reviews and Ethics of Self Care” ( <b>Ethics CCM pending</b> ) Amy Tibbitts, LCSW, LCSW Ms. Tibbitts will discuss how to maintain objectivity in client relationships and act with integrity in today’s pandemic environment. She will identify the ways case managers may have been willing vs. willfulness regarding behavior during a pandemic and how to combat anxiety, depression, suicide prevention and self- care.
8:10-9:40	“Spinal Cord Injury: Key Points for Providing Care” Panel: Erin Brown OTR, ATP, Linda Klaiber PT, ATP, Joan McMahon BSN, CRRN, MSA This panel presentation will be an overview of spinal cord injury (SCI) including anatomy and physiology, functional, outcomes and equipment and new trends in SCI treatment.		
9:40-10:00	Break, Exhibits		
10:00-11:00	“Justifying Equipment Costs for Medically Complex Patients” Susan Johnson Taylor, OTR, RESNA Fellow This presentation will focus on what third party payers need to know when a particular piece of equipment is recommended by the clinician and how to document medical necessity. The focus will be on K0005 wheelchairs, powered tilt and power tilt plus recline and Group 2/Group 3 power. Understanding the equipment and how it functions is a critical part of documenting the need for a particular piece of equipment for the medically complex patient.	2:30-3:00	Break, Exhibits
		3:00-4:00	“I Owe it All to Baseball” Mark Grogan Mr. Grogan focuses on the power of positivity and taking the high road in an increasingly negative world. He reminds us to focus on our passion, count our blessings; recognize and thank the people who have influenced lives. Mr. Grogan will talk about how his passion for baseball led him to his best life.
11:00-12:00	“Ankle and Achilles Injuries and Treatment” Dr. Raymond Rizzi This presentation will present a unique perspective on treatment of ankle and Achilles injuries. Dr. Rizzi will demonstrate treatment options in a cadaver lab setting. This presentation is virtual!		
12:00-1:00	Lunch, Exhibits, Sponsor Highlights, Annual Meeting, Awards and Prizes	4:00-4:15	Closing Remarks, Evaluations, Adjourn
		4:30-7:00	Reception at Coach’s



# Get Your Ticket to the Greatest Show on Earth

Register at [www.cmsa-kc.com](http://www.cmsa-kc.com) or call Peggy Ledgerwood, 816-353-6077

CMSA-KC Member      \$35.00  
Non-Member            \$50.00  
Student/Military      \$25.00

Last name \_\_\_\_\_ First name \_\_\_\_\_

RN    LPN    Social Worker    Other (please specify) \_\_\_\_\_

\*Group discount- 3 or more  
Call 816.353.6077

CCM    CDMS    CRC credit no. \_\_\_\_\_

### *Special Accommodations:*

Check here if you will need special accommodation, you will be contacted regarding your needs.

License No. &  
State \_\_\_\_\_

Mailing  
Address \_\_\_\_\_ City \_\_\_\_\_

State \_\_\_\_\_ Zip \_\_\_\_\_

Company  
Name \_\_\_\_\_ Title \_\_\_\_\_

Preferred Phone \_\_\_\_\_ Fax \_\_\_\_\_

E-mail \_\_\_\_\_

Limited availability for in-person  
attendance  
Local guidelines apply

### **Please provide address you want to appear in the attendee list**

Company  
Name \_\_\_\_\_

Mailing Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

All attendees will receive a Zoom  
link.



# Terms and Conditions

All participants are required to log in to the conference platform at the beginning of the morning and afternoon sessions. All virtual participants needing CE's will need to complete an evaluation with your signature and returned by 6/1/21. In person attendees will be required to sign in for each session and must complete an evaluation.

**Registration and Fees:** We request that you register in advance. Fees include course materials, continuing education credit, and CCM credits to those eligible. For a complete list of fee options please see the registration form located in this brochure. Fax the completed registration form with payment to 816-353-7850 or complete your profile on the web site at [www.cmsa-kc.com](http://www.cmsa-kc.com) and register on-line!

**Refund/Cancellation Policy:** a refund of registration fees, less a \$20 administrative fee, will be available if requested in writing and received by 05/10/21 . A \$35 fee will also be charged for returned checks.

CMSA-KC reserves the right to cancel all programs and return all fees in the event of insufficient registration. CMSA-KC's liability is limited to the registration fee only.

Registration for this event means you have read and agree to the terms and conditions.